

Refund Policy

Welcome to Inboon Media Thought Shop Pvt Ltd.! We appreciate your business and are committed to delivering high-quality services. In certain situations, you may require a refund, and this Refund Policy outlines the conditions and procedures for requesting a refund for services that you received through our website at www.inboonmedia.com.

1. Eligibility for Refunds

We offer refunds under the following conditions:

- a. **Service Not Delivered:** If we fail to deliver the requested service on our website within the specified timeframe, you may be eligible for a full refund.

- b. **Cancellation Within 7 Days:** If you request for cancellation of the service within seven (7) days of the agreement and have not received the service, you may be eligible for a full refund.

2. How to Request a Refund

To request a refund, please follow these steps:

- a. Send an email to digital@inboonmedia.com with the subject line "Refund Request - client name and service"
- b. In the email, provide the following information:
 - Your full name
 - Contact information
 - Agency agreement number
 - Date of agreement
 - Reason for the refund request
 - Any supporting documentation or details that can help us process your request

c. Our client service executive team will review your request and respond within 7 working days.

3. Refund Process

If your refund request is approved, we will process the refund within 7 business days. The refund will be issued to the original payment method used for the purchase.

4. Non-Refundable Services

Please note that some services may not be eligible for refunds like services that have been fully delivered and completed as described.

5. Contact Us

If you have any questions or concerns about our refund policy or wish to inquire about the status of your refund request, you can mail us at digital@inboonmedia.com or ring us at: +91 94957 03597.

6. Changes to this Refund Policy

We reserve the right to modify or amend this Refund Policy at any time. Any changes will be posted on our website, and the revised policy will apply to all refund requests made after the effective date of the updated policy.

By using our services and requesting for them from www.inboonmedia.com, you agree to abide by this Refund Policy.

Thank you for choosing Inboon Media Thought Shop Pvt Ltd. We value your business and are committed to providing you with outstanding service.

Inboon Media and Thought Shop Pvt Ltd.

Website: www.inboonmedia.com

Email: digital@inboonmedia.com